



Factory reset a LiftMaster MYQ-828LM Internet Gateway

The following process will restore a LiftMaster 828LM Internet Gateway to its factory default settings. Any doors or equipment enrolled in the gateway will be deleted, so they will need to be relearned after the factory reset is completed.

To factory reset the 828LM:

1. Disconnect power from the 828LM gateway.
2. Locate the *Reset* button pinhole on the side of the gateway.
3. While the gateway is powered down, use a thin tool (such as a paper clip) to hold the **Reset** button. A click should be felt.
4. Continue holding the **Reset** button while reapplying power to the gateway. Hold the **Reset** button for another 10-20 seconds until the gateway's yellow LED blinks, then immediately release the button.
5. The gateway should now be reset.

For more information, see [Liftmaster MyQ \(888LM + 828LM\)](#).

